



# Product Alert



July 2010  
Mobile Computers  
NA, LATAM  
Alert Number: NA-PM10-021

## **CK31CB Series Second Retirement Notice**

This Product Alert represents the second notice concerning the retirement schedule of the CK31CB Series of mobile computers. **The CK31CB computer will retire in January 2011.**

### **CK31CB Series Retirement Schedule**

The product retirement schedule is as follows:

- 1<sup>st</sup> Retirement Notice January 2010
- **2<sup>nd</sup> Retirement Notice July 2010**
- 3<sup>rd</sup> Retirement Notice October 2010
- CK31CB End of Build January 2011

As a reminder, **no** new hardware or software upgrades are planned for the CK31CB product line.

### **Important Final Quarter Notice**

Due to the popularity of the CK31CB, please note that, from November 2010 until end of January 2011

1. All CK31CB orders received will be subject to product availability
2. All final quarter CK31CB purchase orders will be non-cancellable.

### **Contractual Agreements**

Individual customer contractual agreements for these products are outside the bounds of this retirement notice. Intermec will endeavor to support these agreements to the best of its abilities. Please communicate any concerns or queries to [john.wagner@intermec.com](mailto:john.wagner@intermec.com).

### **Service**

Under normal conditions, Intermec supports a product for a minimum of three years, though typically longer, after product retirement. Intermec's ability to continue support after the initial three year period is dependent upon availability of spare parts and vendor obsolescence issues that are beyond Intermec's control.

### **Product Migration**

The CK3B mobile computer is the recommended solution for customers seeking a migration path from CK31CB. With proven, out-of-the-box integration with many warehouse management systems, the CK3B provides a reliable migration path for the CK31. The CK3 comes with Windows Mobile 6.1, 128MB RAM, 512MB ROM, SmartSystems™, Alphanumeric or Numeric keypad options, 802.11a/b/g and Bluetooth. Users have a choice of the EV12 Linear Imager, EA20x 2D Area Imager or EX25 Near/Far Imager. The CK3 Series also has a Non-Incendive version, the CK3NI, for use in hazardous locations within North America.

### **Order Information and Assistance**

If you are an Intermec Honours Partner, please refer to your regional Intermec price guide for full ordering information including part numbers and pricing. For technical assistance, information on product availability or order status, please contact your Intermec Authorized Distributor.

If you are an Intermec Sales Representative, please refer to your regional Intermec price guide for full ordering information including part numbers and pricing. For information on product availability or order status, please contact your Intermec Customer Service Representative.

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